

METRO USERS GROUP, INC.
42nd Annual Meeting
March 22nd – March 25th, 2010
Sessions' Draft

Monday, March 22nd, 2010 All times are CST

- 10:00a.m. – 10:10a.m. **Opening Comments**
Matt Theiler: President of the Metrouers Group - Director of Printing Operations – Minneapolis Star Tribune
Jeff Lansing: Treasure of the Metrouers Group - Operations Director, Rochester Post Bulletin
- 10:15a.m. – 10:45a.m. **Newspaper Industry Update and Goss Update**
Jochen Meissner – Goss' CEO and President
- 10:50a.m. – 11:25a.m. **Goss' Support for Aging Equipment**
Wesley Clements – Goss' Vice President of Aftermarket
- 11:30a.m. – 12:00p.m. **Customer Service Support Programs**
David Sarazen - Goss' Vice President of Service

Tuesday, March 23rd, 2010 All times are CST

- 10:00a.m. – 10:25a.m. **Goss' Lifetime Support, Aftermarket Portfolio**
Thomas Bernth, Goss
- 10:30a.m. – 10:55a.m. **Web Break Reduction: Reel Room**
Byron Mayyou, Goss
- 11:00a.m. – 11:25a.m. **Web Break Reduction: Units and Super Structure**
Jim Murphy, Goss
- 11:30a.m. – 12:00p.m. **Folder Performance: An Engineer's Perspective**
Chuck Tomczak, Goss

Wednesday, March 24th, 2010 All times are CST

- 10:00a.m. – 10:20a.m. **The Shrinking Press: Unit Cut-Down**
Ronald Tomaro, Goss
- 10:25a.m. – 10:45a.m. **The Shrinking Press: Folder Cut-Down**
Chuck Tomczak, Goss
- 10:50a.m. – 11:05a.m. **The Shrinking Press: Folder Cut-Down**
Reif Hammond, Goss
- 11:10a.m. – 11:30p.m. **The Shrinking Press: “More from Less” The Triliner™ Product**
Tom Bernth, Phil Tilley, Goss
- 11:35a.m. – 12:00p.m. **Capital Investment: ROI with Less Than 2 Years**
Mike Daniel - Director of Printing, Houston Chronicle

Thursday, March 25th, 2010 All times are CST

- 10:00a.m. – 10:20a.m. **Goss’ Digital Packs to Retool Your Press**
Mike Daniel - Director of Printing, Houston Chronicle
- 10:25a.m. – 10:50a.m. **Parts Support**
John Gallagher- Janet Smith, Goss
- 10:55a.m. – 11:15a.m. **Pressroom Maintenance: Quality Adaptation**
Roberto Dias da Costa, S.A. O Estado de S. Paulo
- 11:20a.m. – 11:50p.m. **Addressing Obsolescence (Drive, Drink board, RTP, Console)**
Christopher McAlpine, Goss
- 11:55a.m. – 12:00p.m. **Closing Remarks**
Matt Theiler: President of the Metrouusers Group - Director of Printing Operations – Minneapolis Star Tribune
Jeff Lansing: Treasure of the Metrouusers Group - Operations Director, Rochester Post Bulletin